Penetanguishene Public Library Board

CUSTOMER SERVICE FEEDBACK FORM

Thank you for visiting Penetanguishene Public Library. The Library Board and Staff are sincerely committed to providing you with excellent library service in an accessible manner. With your feedback you are providing the Library with valuable information on how we can meet your library needs efficiently and effectively.

Thank you for taking the time to provide your feedback.

CEO, 705-549-7164

Please tell us the time and date of your visit:_____

Were your library needs met today? Yes ☐ Somewhat ☐ No ☐
Comment?

_____
_____
_____
_____

Were library materials and services provided in an accessible and acceptable manner?
Yes ☐ Somewhat ☐ No ☐
Comment?

_____
_____
_____
_____

Did you have problems accessing library materials or services?
Yes ☐ Somewhat ☐ No ☐
Comment?

_____
_____
_____
_____

Please add any other comments on the back of this form.

Your contact information is optional but it will enable us to respond to you.

Name:_____ Email/Phone #_____